

PSAB 3rd October 2014 Plymouth Adult User Safeguarding Executive (PAUSE) report:

The group reports:

- i. It was a pleasure to be involved in the interview process for the Independent Chair and a very interesting experience for all of them.
They are pleased that Andy Bickley was appointed (he was their first choice) and look forward to working with him.
- ii. We have provided links with one of our staff in the commissioning Quality Assurance and Improvement Team to support them with the issues they raised at the last SAB regarding inconsistencies in care provided by some care agencies. Accordingly they have developed a survey of their members to scope the issue, which they will report on when completed.
- iii. They have agreed to provide a user's focus group for the Peer Challenge
- iv. They wish to raise awareness of their group and have a presence at events across the city, and we have provided links with some relevant venues and organisations. They would welcome information about coming events from all agencies.
- v. They raised concerns that they are receiving information that a number of vulnerable people are taking out loans beyond their means from doorstep callers (large organisations such as the Prudential). We have provided advice for them to pass on to individuals and offered support to respond to individual instances where possible. We provided them with leaflets from the Think Jessica campaign for distribution.
- vi. We have agreed to discuss how we will take our links forward with the incoming Chair when in post.